Domestic and Family Violence Reforms

In Focus: Integrated Service Responses





Domestic and Family Violence Integrated Service Response



- The Special Taskforce recommended that Government develop, trial and evaluate integrated service response models
- Recommendations 9, 74, 75, 76, 77, 78, 79 and 83 & 9: covers the 3 Trial locations, evaluation, Common Risk Assessment and Safety Framework, high risk teams, information sharing legislative changes and guidelines, and co-design of tools.

What are Integrated Service Responses to DFV?

- A continuum of integrated service delivery

 Networks through to co-location of services
- A shared set of principles including:
 - Safety of women and children paramount
 - Perpetrators held to account and kept 'in view'
 - Shared language of risk
 - Active leadership and robust governance

Key features of integrated responses

- Clear referral pathways and processes
- A common risk assessment framework and tools
- A multi-agency high risk response
- Information sharing enabled
- Participation of a range of government and non-government agencies, community
 groups, etc.

What will an integrated response look like in Queensland?

- In the Queensland integrated response, service providers will work together to:
 - Share information about the victim, perpetrator and children in accordance with relevant legislation
 - Develop collaborative safety interventions for victims and their children
 - Reduce secondary victimisation
 - Hold perpetrators to account and provide opportunities for them to change their behaviour



Purpose of HRTs

- High Risk Teams are central to integrated responses to DFV.
- The primary aims of HRTs are to:
 - increase the safety of victims and their children assessed as being at high risk
 - manage the high risk posed by perpetrators and increase the accountability of perpetrators
 - Provide a forum for appropriate information sharing, comprehensive risk assessment and informed safety planning; swift and flexible actions.
 - increase agency accountability and deliver coordinated, consistent and timely responses to prevent serious harm or death.



Who was funded to be on the HRT?

- Queensland Police Service (QPS)
- DJAG Corrections, Youth Justice, Courts
- DCCSDS Child Safety
- Dept of Housing and Public Works
- Lead Case Manager DFV Specialist Service
- Queensland Health (Note: not funded)

Funding

- In the 2016-17 State Budget \$26.3 million over four years allocated for eight specialist High Risk Teams (HRT) to prioritise victims and their safety.
- 2016–17- the Trial in Logan-Beenleigh, Mount Isa and Cherbourg
- 2017-18 Cairns/Mossman, Brisbane, Ipswich
- 2018-19 Mackay/Whitsunday and Moreton Bay
- Other locations are progressing with integration and coordinated case management/HRT models

Development and implementation of the Trials

- Co-design of place-based model
 - Integration manager and dedicated positions to support service system and the HRT
 - procurement and other key initiatives
 - Local and state governance
- Co-design of common components
 - Aust's National Research Organisation for Women's Safety (ANROWS)
 - Evidence base and workshops

Development and implementation of the trials

- Training plan
- Implementation
 - ISR, HRT, common tools, info. sharing guidelines, enabling legislation
- Technology support client management
- Evaluation
 - Centre for Domestic and Family Violence Research (CDFVR)

Integrated Service Response Team (for DFVR)

Integrated Response Trials

- Cathy Boman, Manager
 - <u>Cathy.Boman@communities.qld.gov.au</u>
 - Ph: 07 30085103 or 0472 878 732
 Integrated Response Trial Cherbourg
- Clowry Kennell

<u>Clowry.Kennell@communities.qld.gov.au</u>

– Ph: 0472 866 415